

PROCESS-ORIENTED DIALOGUE: AN INQUIRY INTO
GROUP WORK AND CONFLICT FACILITATION

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CERTIFICATE OF ORIGINALITY

THIS DISSERTATION IS ENTIRELY ORIGINAL RESEARCH
WHICH HAS NOT BEEN SUBMITTED FOR CREDIT TOWARDS ANY
OTHER DEGREE AT THIS OR ANY OTHER EDUCATIONAL
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This has been a cross-cultural study. As a result, terminology and phraseology used by group participants and those surveyed, may be culture specific. Wherever possible I have tried to clarify these statements. Due to my own South African, Australian and American phases of life, my style of writing may show the result of different speech patterns and grammatical forms. I ask the reader's patience in recognizing this. Thank you.

In setting out on this project it was my intention to include the views and experiences of indigenous peoples of Australia and North America as part of this study. The direction in which my thesis developed did not support this. I wish to acknowledge these nations for being the caretakers of the land, and for teaching me that all beings are my relations. They have been models for me of how to live in community. I would also like to thank the many peoples of Southern Africa for inspiring this work and my passion for relieving suffering in the world.

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