

PROCESS-ORIENTED DIALOGUE: AN INQUIRY INTO
GROUP WORK AND CONFLICT FACILITATION

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Dissertation submitted in completion of the
Degree of Doctor of Philosophy
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November, 2000

CERTIFICATE OF ORIGINALITY

THIS DISSERTATION IS ENTIRELY ORIGINAL RESEARCH
WHICH HAS NOT BEEN SUBMITTED FOR CREDIT TOWARDS ANY
OTHER DEGREE AT THIS OR ANY OTHER EDUCATIONAL
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ACKNOWLEDGEMENTS

Without the guidance and teaching of Arnold Mindell, I might never have found the inspiration and support to embark on this journey. My deepest gratitude goes to him for his generosity, love and wisdom over the years.

I would also like to express my deep appreciation and thanks to my supervisor, John Cameron, whose encouragement and reliable presence egged me on in the most difficult moments.

Thanks to my sons, Darryl and Rowan, for putting up with all the hours I spent immersed in writing, and for understanding my dreams and visions.

This has been a cross-cultural study. As a result, terminology and phraseology used by group participants and those surveyed, may be culture specific. Wherever possible I have tried to clarify these statements. Due to my own South African, Australian and American phases of life, my style of writing may show the result of different speech patterns and grammatical forms. I ask the reader's patience in recognizing this. Thank you.

In setting out on this project it was my intention to include the views and experiences of indigenous peoples of Australia and North America as part of this study. The direction in which my thesis developed did not support this. I wish to acknowledge these nations for being the caretakers of the land, and for teaching me that all beings are my relations. They have been models for me of how to live in community. I would also like to thank the many peoples of Southern Africa for inspiring this work and my passion for relieving suffering in the world.

Many thanks to members of the Process Work community and all those who participated in the many Worldwork seminars, group processes and open forums that I have attended. Thank you for putting all of yourselves into the struggle for freedom and human rights, and for being such incredible teachers for me. Without you this thesis would not have been possible.

I thank the dreaming spirit for manifesting this rich diversity called life.

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